

Certificate of Registration

This is to certify that the
Customer contact centres — Part 1: Requirements for customer contact centres
of

BLS INTERNATIONAL SERVICES LTD

at

**912, INDRA PRAKASH BUILDING 21, BARAKHAMBA ROAD,
NEW DELHI-110001, INDIA**

has been independently assessed and is
compliant with the requirements of:

ISO 18295-1:2017

For the following scope of activities:

**PROVIDING PROCESS OUTSOURCING (BPO) SERVICES, INCLUDING CUSTOMER SUPPORT
(VOICE, EMAIL, CHAT, AND OMNICHANNEL), TELE-CALLING FOR HEALTHCARE,
INSURANCE, AND LOANS, DATA ENTRY AND DOCUMENT MANAGEMENT, BACK-OFFICE
OPERATIONS, AND IT-ENABLED SERVICES.**

Certificate Number: UQ - 2026041643

Validity of this certificate can be verified at www.ukcertifications.org.uk/verify

Date of Certification

16th April 2026

1st Surveillance Audit Due

15th April 2027

2nd Surveillance Audit Due

15th April 2028

Certificate Expiry

15th April 2029

Daniel..

Authorised Signatory

